

Example:

Transaction Approval

Step 1

Verification

How would you like to verify this transaction?

Registered email address via online verification

Registered mobile number via OTP

Proceed

SMS OTP from 66300

OR

Email from pad-noreply@principal.com.my

An authentication SMS is sent to the customer's registered* mobile phone number.

(Effective 18 June 2022)
An email verification is sent to the customer through the registered* email address with Principal Direct Access.

SMS

RM0 Principal: Your OTP is XXXXXX for Fund Investment transaction on 08/08/2022 11:41:01. OTP expires in 3 mins. Did not request? Call 03-77237260

Principal In alliance with CIMB

Hi [Name]

You have a transaction that is pending for your Verification. Here's the details:

Customer Name	Account Number
Registered Email ID	Account Type
Transaction	
Fund Name	Transaction Amount
	Total Value
Order Date & Time	
Payment Method	

Kindly make your verification within 48 hrs for the link will expire after. If you fail to make your verification within 48hrs, please contact your Agent to request for another verification link.

Verify Reject

If you did not make this request and believe an unauthorized person has accessed your account, please email us at service@principal.com.my or contact our Customer Care Hotline at +603-7718 3000.

Online Bank Transfer

Step 2

Payment request sent

We have sent a payment link along with invoice details to testacc.pda@yahoo.com

Please be informed that the payment link will expire in 48 hrs.

A secure payment link is sent to the customer email from Pda-noreply@principal.com.my

The payment link will expire in 48 hours.

Click "Invest Now" to complete the transaction.

Invest Now