

General e-Invoice FAQ

No.	Questions	Answers
1	What is an e-Invoice?	e-Invoice implementation is a nationwide initiative by the Government of Malaysia to enhance the efficiency of tax administration management. An e-Invoice is a digital document which records transactions between Principal and customers that is validated by Lembaga Hasil Dalam Negeri Malaysia (LHDN). Click here for more information on LHDN's e-Invoice.
2	Is e-Invoice applicable only to transactions in Malaysia?	No, the issuance of e-Invoice is not limited to only transactions within Malaysia. It is also applicable for cross-border transactions.
3	What is the key difference between an e-Invoice and normal statement of account?	<p>There will be no changes to your normal statements of accounts. e-Invoice is a new additional document sent to you, and includes only certain transactions (e.g., your existing fees, charges, etc) that Principal is required to report to LHDN. Each e-Invoice contains a reference number assigned by LHDN, representing a unique identification of the e-Invoice in the form of a QR code and indicating that the document has been validated by LHDN.</p> <p><i>Note: The printed QR Code directs you to the MyInvois Portal e-Invoice verification page, and you will not need to submit any personal identifiable information or data. Do not enter any information on unverified pages.</i></p>
4	What is the difference between an e-Invoice and a self-billed e-Invoice?	e-Invoices are issued by Principal for fees, charges, or payments made by customers to Principal. Self-billed e-Invoices are issued by Principal for certain payments made by Principal to customers, e.g., income distribution, however, subject to circumstances that are provided under Section 8.3 of the e-Invoice Specific Guideline where issuance of self-billed e-Invoice is permitted.
5	When will I start receiving my e-Invoices?	<p>LHDN validated e-Invoices from Principal will be issued in stages, starting from 1 July onwards, in accordance with the implementation timeline stipulated by LHDN in accordance with your current statement or documentation cycle.</p> <p>Do note that Principal will only issue e-Invoice(s) if you have provided complete and accurate e-Invoice information. For more information, please refer to Individual/Corporate Customer FAQ on Information Collection.</p>

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6	For joint accounts or accounts with multiple account holders, who will receive the e-Invoice?	Principal will issue the e-Invoice only to the principal or primary account holder. Secondary account holders will not receive an e-Invoice.
7	Can I still claim tax deductions or personal tax relief without an e-Invoice(s)?	Yes, you may continue to claim tax deductions or personal tax relief using existing documentation, such as statements provided by Principal to substantiate your expenses, until such time the tax legislation has been amended.
8	Why am I receiving separate e-Invoices from Principal Asset Management Berhad and Principal funds?	Principal Asset Management Berhad issues e-Invoices for fees and charges you pay to us. Principal funds issue e-Invoices for your transactions made with the funds, such as income distribution, subscriptions and redemptions.
9	From whom will I receive e-Invoice(s) for my transactions with Principal in non-Principal funds, distributed by Principal?	<p>For your transactions with Principal in non-Principal funds* (non-EPF-MIS funds) distributed by Principal, e-Invoice(s) will be issued by Principal to you.</p> <p>For your transactions with Principal in non-Principal funds* (EPF-MIS funds) distributed by Principal, e-Invoice(s) will be issued by the non-Principal funds to you.</p> <p><i>* “non-Principal funds” refer to funds under management of fund management companies other than Principal</i></p>
10	To whom does Principal issue the e-Invoice(s) for employers’ contribution to PRS for employees?	Employers’ contribution to PRS for employees are registered as subscription into PRS in the name of the employees. The e-Invoice(s) for such contribution will be issued by the PRS to the employees. A copy of the e-Invoice(s) will also be sent to the respective employer for tax deduction purposes.
11	Where can I find more information on LHDN e-Invoicing?	For more information on LHDN e-Invoicing, please visit the LHDN e-Invoicing website.