

DoubleWow Giveaways Campaign (“Campaign”) FAQs

Q1 What does this Campaign offer?

- A1 This campaign offers all GOinvest users who are investing with Principal and meet the following requirements will stand a chance to win the lucky draw prize(s) ('Campaign Reward'):
- i) Cash In a minimum of RM500 in a single transaction in Principal funds via GOinvest Save or Invest feature account
 - ii) Successfully activate and Cash In with a minimum of RM500 through the Monthly Auto Cash In Regular Savings Plan (“RSP”) feature in their GOinvest Save or Invest feature account during the Campaign Period (defined below)

Q2 What is the duration of this campaign?

- A2 The Campaign begins on 7th July 2023 ,12:00 AM and ends on 9th September 2023, 1:00PM, both dates inclusive (“Campaign Period”).

Q3 Who is eligible for this campaign?

- A3 All GOinvest users who are investing in Principal funds and Cash In a minimum of RM500 in a single transaction via GOinvest Save or Invest feature account or successfully activate and Cash In a minimum of RM500 through the Monthly Auto Cash In (‘RSP’) feature in their GOinvest Save or Invest feature account during the Campaign Period (“Eligible Participant”).

Q4 Who is not eligible for this campaign?

- A4 Any GOinvest user who is found performing certain actions on their account that are of high risk and not in line with TNG Digital’s User Terms and Conditions. TNG Digital reserves the right to disqualify them from this Campaign and they will not be entitled to the Campaign Reward.

Q5 What is the Campaign Reward

- A5 The Eligible Participant will stand a chance to win the lucky draw prize(s) (“Campaign Reward”) as below:

Prize(s)	No. of Winner(s)
iPhone 14 (128GB)	x1 Winner only
PlayStation 5 Console	X2 Winners only
RM200 JD Sports Gift Card	x10 Winner only

Q6 How do I win the Campaign Reward?

- A6 The eligible participant who satisfies the conditions stated in A3 is entitled to one (1) lucky draw entry for every RM500 of the total net Cash In throughout the campaign period, and the eligible participant could increase their chances of winning by getting Bonus entries.

Q7 How do I earn Bonus entries for the lucky draw?
A7 (A) Way 1:

The eligible participant who are investing a total net new investment of RM2,000 or more throughout the campaign period will receive Bonus entries for the lucky draw based on the following tiers:

Total New Net Investment Amount (RM) throughout the campaign period	No. of Lucky Draw Entries
RM2,000 – 4,999	2
RM5,000 – RM7,999	4
Above RM8,000	6

(B) Way 2:

Successfully activates and Cash In a minimum of RM500 through the monthly Auto Cash In feature ('RSP') during the campaign period and successfully makes the first Monthly Auto Cash In deposit

Criteria	No. of Entry	Requirement
Activate the Monthly Auto Cash In (Regular Savings Plan)	Two (2) entries per activation	The eligible participant who successfully activates a minimum of RM500 through the Monthly Auto Cash In Regular Savings Plan during the campaign period and completes the first Monthly Auto Cash In transactions between 7th July 2023, 12:00AM, to 31st October 2023, 1:00PM ("During or after the Campaign Period")

Q8 Where can I view my winnings?

A8 Principal and Touch 'n Go will announce the winner(s) through any method of communication that Principal, at its absolute discretion, decides between the 13th and 30th of November 2023. Winners are required to collect the prize(s) at the location and date stipulated by Principal unless a valid reason is provided for an alternative arrangement. Failure to comply may result in the forfeiture of the prize(s).

Q9 Is there a maximum amount that can be automatically deposited each month through Monthly Auto Cash In?

A9 There is no limit on the amount you can transfer through Monthly Auto Cash In ('RSP'). However, the transfer limit is determined by your bank or your bank account

Q10 Can I get more entries if I activate one or more Monthly Auto Cash In transactions?

A10 Yes, you will still be entitled to 2 entries for each Monthly Auto Cash In ('RSP') activation with a minimum of RM500 during the campaign period and complete the first Monthly Auto Cash In transaction between 7th July 2023, 12:00 AM, and 31st October 2023, 1:00 PM..

Q11 During the campaign period, will I still receive any monthly income distribution from the relevant fund?

A11 Yes. You will still be entitled to monthly income distribution from the fund on your GOinvest investment on top of the Reward that you will receive for winning.

Q12 Is there a maximum number of entries a person can be entitled to?

A12 No, there is no maximum limit on the number of entries. The eligible participant can invest as much as they are able to in order to receive more entries.

Q13 Why did I not receive my lucky draw entry?

A13 This could be due to one or more of the following reasons:

- Your Cash In amount is less than RM500 throughout the Campaign Period; or
- Your Monthly Auto Cash In transaction does not successfully deposit throughout the Campaign Period; or
- You have closed your TNG eWallet account or GOinvest account before the Reward Distribution Date; or
- You did not meet the qualifying criteria/ mandatory regulatory requirements for this Campaign; or
- You have breached the TNG eWallet's User and General Terms and Conditions (<https://www.touchngo.com.my/assets/pdf/user-tnc.pdf>).

Q14 Who should I contact for questions pertaining to my Reward?

A14 You may chat with Principal Malaysia's Customer Care Centre via WhatsApp at +60 16-299 9792, call +603 7723 7260 or email your enquiries to goinvest@principal.com.my. Please take note that the operating hours are Monday to Friday, 8.45am – 5.45pm (except on Kuala Lumpur and national public holidays).

If there are any enquiries related to your eWallet account, you may submit your queries to <https://tngd.my/careline-webform> or you may also call the Touch 'n Go eWallet careline at +(603) 5022 3888 for further assistance. Kindly provide your details and proof supporting your claim. The operating hours are Monday to Sunday, 7.00am to 10.00pm (including public holidays).